

Company Portfolio

2026

WE MAKE IT HAPPEN

Secure. Managed. Recoverable.

A complete Missan company brochure for customers who want to understand what we do: managed IT, cybersecurity, FortGrid backup and DR, cloud, infrastructure, Microsoft 365, business systems, AI and smart operations.

Manage IT

Secure operations

Modernize systems

Prove recovery



Latest brochure

www.missancomputer.com

23+ years in market | Sharjah | Dubai | Chennai | Uzbekistan

WHO WE ARE

A UAE-grown technology partner with 23+ years in market.

Missan helps organizations design, support, secure, modernize and recover the technology environments they depend on every day. The company story is not a single product; it is one accountable operating model for business-critical IT.

23+ years

In market from 2004 to 2026

Regional presence

Sharjah | Dubai | Chennai | Uzbekistan

One partner

Manage, secure, modernize and recover

Vendor-flexible

Broad technology ecosystem and delivery experience

2004

Missan IT Solutions operating foundation

2012

MSP and software divisions matured

2018

Sharjah head office established

2022

Chennai technology presence

2024

FortGrid backup and DR launched

2026

AI and smart operations portfolio

THE PROBLEM WE SOLVE

Most IT issues are connected. Customers need one accountable route.

Downtime, ransomware, weak backup, aging infrastructure, Microsoft 365 gaps and fragmented vendor support appear separately. In practice, they become one operational risk. Missan brings the pieces together.

Manage

Support desk, AMC, monitoring, documentation and vendor coordination.

Secure

Firewall, endpoint, email, identity and Microsoft 365 security posture.

Modernize

Cloud, servers, storage, networking, workplace and automation.

Recover

FortGrid backup, immutable protection, DR planning and restore testing.

Simple public message

Secure, resilient IT operations for UAE businesses.

WHAT WE DO

The main services customers should understand first.

These are the service families that should carry most of the website, brochure and sales conversation.

Managed IT / Missan 365

AMC, service desk, monitoring, patching, documentation and co-managed IT.

Cybersecurity

Firewall, endpoint, email, identity, readiness and remediation.

FortGrid Backup & DR

Managed backup, immutable storage, Microsoft 365 backup and restore validation.

Cloud & Infrastructure

Servers, storage, HCI, virtualization, Azure, private cloud and data center.

Microsoft 365

Licensing, migration, Teams, SharePoint, Entra ID, tenant hardening and backup.

Hardware & Networking

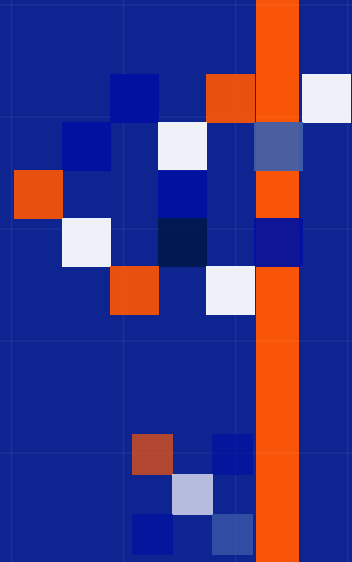
Devices, servers, switching, Wi-Fi, racks, UPS, cabling and lifecycle support.

IT Consulting / vCIO

Health checks, audits, roadmaps, risk reviews and executive reporting.

Software Licensing

Business software procurement, renewals and subscription lifecycle support.



BEYOND STANDARD IT

Specialist capabilities when customers need more than support.

The full Missan story includes business systems, site technology, document workflows, communications, AI readiness and smart operations. These lines should be visible, but organized so the company still feels focused.

3CX Telephony

PBX, SIP, call flows, extensions and business communications.

CCTV / Access / AV

Cameras, NVR, access control, meeting rooms and site systems.

windream ECM

Document management, archiving, workflows and compliance-ready records.

Business Applications

Workflow apps, portals, CRM/ERP links, dashboards and APIs.

Missan.AI

AI assistants, knowledge search, reporting, document processing and governance.

Siyana

Facility maintenance, work orders, assets, technicians and smart building visibility.

Learning Management

Interactive learning, compliance training, analytics and internal knowledge transfer.

IT Outsourcing

Dedicated engineers, support resources and specialist skills for client teams.

HOW TO SELL IT CLEARLY

Three flagship offers make the full portfolio easier to buy.

Missan 365 Managed IT

For organizations that need one accountable IT partner.

- Support desk and onsite support
- Monitoring, patching and documentation
- Microsoft 365, endpoint and vendor coordination

Missan ResilienceCare

For businesses that need cyber and recovery confidence.

- Firewall, endpoint, email and identity controls
- FortGrid backup and DR
- Restore testing and recovery reports

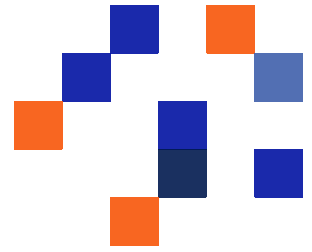
Infrastructure Modernization

For companies refreshing core IT foundations.

- Servers, storage, networking and Wi-Fi
- Cloud, HCI and private cloud
- Procurement, migration and lifecycle support

Recommended first CTA

Book a Free IT Health Check or Cyber & Backup Readiness Audit.



MANAGED IT & MISSAN 365

Your IT department, operating as a service.



Missan 365 brings support, monitoring, documentation, vendor control and advisory rhythm into one managed model for UAE businesses.



IT AMC, service desk and onsite support

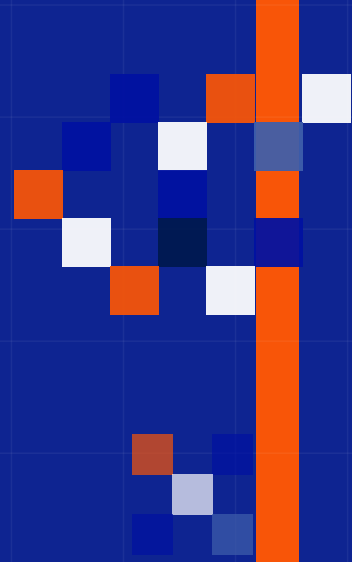
Monitoring, alerting and endpoint administration

Patch management and IT documentation

Microsoft 365 operations and user support

Vendor coordination and lifecycle follow-up

QBR, vCIO and co-managed IT options



CYBERSECURITY

Protection that covers operations, not just devices.

Missan frames cybersecurity around practical controls across network, endpoint, email, identity, Microsoft 365 and recovery readiness.

Firewall and perimeter security

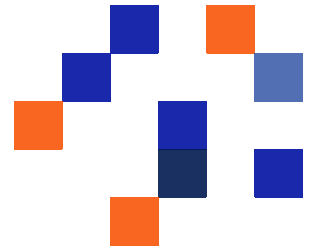
Endpoint, email and web protection

MFA, identity and Microsoft 365 hardening

Ransomware readiness and remediation

Security assessment and gap closure

Backup resilience tied to cyber response



FORTGRID BACKUP & DR

Backup is not enough. Prove recovery.



FortGrid is Missan's recovery-led platform for managed backup, immutable protection, Microsoft 365 backup, DR planning and restore validation.



Backup as a Service for business-critical data

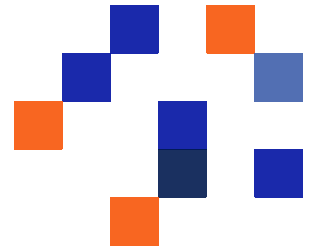
Immutable storage against ransomware tampering

Microsoft 365, server and VM backup

Disaster recovery planning and RTO/RPO design

Restore testing and recovery reports

UAE-focused support and continuity planning



CLOUD & INFRASTRUCTURE

Modern foundations for business-critical operations.



Missan designs, supplies, deploys and supports the infrastructure layer: servers, storage, virtualization, networking, private cloud, Azure and data center platforms.

Servers, storage, virtualization and HCI

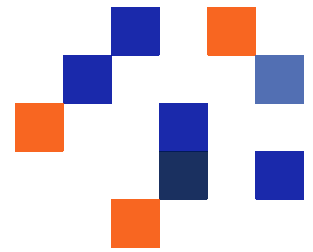
Private cloud, Azure and hybrid workloads

Data center, racks, UPS and lifecycle planning

Migration, deployment and warranty support

Infrastructure choices aligned with recovery

Modernization roadmaps and refresh planning



MICROSOFT 365

Make Microsoft 365 secure, governed and recoverable.



Missan supports licensing, migration, collaboration, identity, tenant hardening and backup so Microsoft 365 becomes a controlled business platform.

Licensing, CSP and renewal support

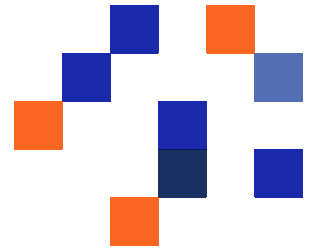
Exchange, Teams, SharePoint and OneDrive

Tenant migration and collaboration design

Entra ID, MFA and conditional access

Security baseline and admin governance

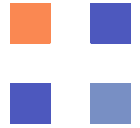
Microsoft 365 backup through FortGrid-aligned protection



HARDWARE & NETWORKING

From procurement to installation, Missan delivers the full infrastructure lifecycle.

The portfolio includes devices, servers, storage, switching, Wi-Fi, cabling, CCTV, AV, telephony, site systems and long-term support.



Laptops, desktops, workstations and servers

Switching, routing, Wi-Fi and structured cabling

Racks, UPS, passive infrastructure and site readiness

CCTV, access control, intercom and AV

Procurement, deployment and warranty management

Support and lifecycle planning after installation

WORKFLOW, DOCUMENTS AND COMMUNICATIONS

Technology that improves how teams work, approve, communicate and report.

Missan should present business applications as operational improvement, not generic software development. The strongest story is workflow clarity: records, approvals, dashboards, CRM/ERP links and communications.

Business Applications

Workflow apps, web portals, reporting dashboards, CRM/ERP integrations and internal automation.

windream ECM

Document management, archiving, approval workflows and compliance-ready digital records.

3CX & Communications

PBX, SIP trunking, call center, remote extensions and unified communications where required.

Software Licensing

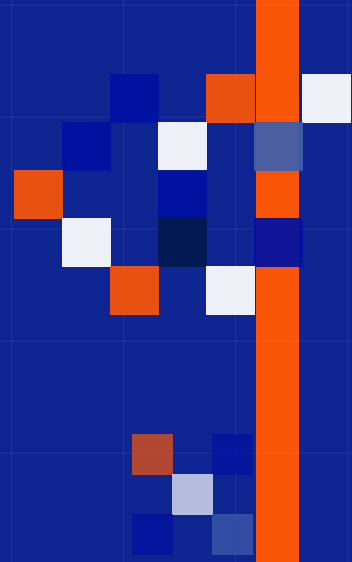
Microsoft, Adobe, Autodesk, cybersecurity subscriptions, SaaS renewals and lifecycle support.

Learning Management

Scalable learning experiences, training paths, compliance programs and analytics.

Digital Marketing

SEO, social media presence, campaign support and customer acquisition visibility.



FUTURE-READY PORTFOLIO

Practical AI and smart maintenance, connected to real operations.

The brochure should make Missan.AI and Siyana visible without turning the whole company into only an event-product story. They are strategic product lines inside the wider Missan portfolio.



Missan.AI

AI assistants, knowledge search, document processing, reporting acceleration and governance assessments.



Siyana

Facility maintenance requests, asset visibility, preventive schedules and mobile technician workflows.

AI modules Missan can package

- AI service desk assistant
- AI knowledge search
- AI document processing
- AI reporting assistant
- AI sales and CRM assistant
- AI readiness and governance assessment

WHERE IT FITS

Built for operational businesses that depend on uptime and secure systems.

Industry fit

Manufacturing

Healthcare

Construction and real estate

Education

Hospitality and F&B

Retail and trading

Professional services

Logistics

Financial services

Government and public sector

How we work

01

Assess

Map risk, systems and priorities.

02

Stabilize

Close urgent gaps.

03

Secure

Harden identity, endpoint and network.

04

Modernize

Upgrade cloud and infrastructure.

05

Manage

Operate support and reporting.

06

Recover

Test backup and DR readiness.

Why Missan

Local support, broad delivery experience, vendor-flexible design, infrastructure plus cloud plus cyber under one roof, and a recovery-led operating philosophy.

READY TO START?

Open the latest brochure, then contact Missan.

This QR page can always host the newest company brochure, event downloads and contact routes. Customers can scan, download, share and return to the latest material from one stable link.

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