



MISSAN[®]

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Corporate profile
2026

**WE MAKE IT
HAPPEN**

innovating. imagining.

technology

COMPANY PROFILE 2026

We make IT happen, since 2004.

Managed IT, cybersecurity, Microsoft 365, backup, compliance and AI automation for organisations across the UAE and GCC, from our head office in Sharjah.

2004

founded in Sharjah

5,000+

clients served since 2004

4

offices: Sharjah, Dubai,
Chennai, Tashkent

WHO WE ARE

A practical technology company built around continuity, security and support.

Missan Global works with organisations that need IT to be dependable, secure and visible to leadership. Our role is to reduce day-to-day technology friction while helping management understand risk, improve resilience and make better decisions about cloud, cybersecurity, licensing, backup, compliance and growth.

Missan has been building technology capability in the UAE since 2004. We are an established enterprise technology company with the experience, partnerships and operating discipline to support serious organisations for the long run. Day-to-day client support runs under the Missan 365 service brand.

22+

years of
technology
delivery in
the UAE

5,000+

clients served since 2004

- Microsoft Solutions Partner – AI Business Solutions
- Microsoft Cloud Solution Provider
- Sangfor Gold Partner
- windream Exclusive Middle East Partner
- Offices in Sharjah (HQ), Dubai, Chennai and Tashkent



Abu Amir Mohammad Muzammil

Founder and Group CEO. Founded Missan in Sharjah in 2004; recognised with the CEO Business Maestro award in 2025.

One partner, from daily support to AI.

Three pillars, delivered by one accountable team.

Support foundation

Helpdesk, onsite engineers, IT AMC, branch support, preventive maintenance, procurement and vendor coordination.

Security and continuity

Cybersecurity, endpoint protection, firewall review, Microsoft 365 security, backup readiness and disaster recovery planning.

Modern workplace

Microsoft 365, Teams, SharePoint, cloud, 3CX communications, AI automation and document management.

Managed IT services

Ongoing IT support, helpdesk, onsite visits, AMC, monitoring, escalation and reporting.

Cybersecurity services

Ransomware readiness, endpoint protection, email security, firewall review, MDR readiness and awareness.

Microsoft 365 and cloud

Licensing, Outlook, Teams, SharePoint, Entra ID, Defender, Purview and Copilot readiness.

Backup and disaster recovery

Backup coverage, restore testing, Microsoft 365 backup, cloud continuity and recovery planning.

Compliance and document management

windream, records control, approval workflows, audit evidence and information governance.

AI automation and communications

3CX, AI receptionist workflows, lead response automation, document AI and reporting automation.

Built for organisations where IT cannot fail.

Sectors

- Government and public sector
- Healthcare, clinics, diagnostics and hospitals
- Education, schools, universities and training institutions
- Banking, finance, real estate, oil and gas, manufacturing, trading and logistics
- Multi-entity groups and multi-site operations

What leadership asks us for

- Fast support response and reliable onsite coverage
- Cybersecurity, backup and ransomware readiness
- Microsoft 365, licensing and cloud governance
- Clear reports, roadmap and executive-level confidence



Missan engineers at the Sharjah head office.

Serving the wider GCC

Beyond the UAE, Missan delivers enterprise IT, cybersecurity and windream compliance remotely across Saudi Arabia, Qatar, Kuwait, Oman and Bahrain, with delivery teams in Chennai and Tashkent.

Since 2004, and recognised for the work.

2004

Founded in Sharjah

Missan starts trading in Sharjah under trade licence 527553, as a computer company.

2025

Four industry awards

Including Best Enterprise IT Solution Provider of the Year and CEO Business Maestro for founder Abu Amir.

2025

Tashkent delivery team

Missan Global LLC becomes an official resident of IT Park Uzbekistan.

2026

missanglobal.com

The group completes its rebrand and launches missanglobal.com in June 2026.

2026

Make it in the Emirates

Missan exhibits at stand 5-P01, ADNEC Abu Dhabi, in May 2026.

2026

Microsoft AI Business Solutions

Microsoft's letter of 31 July 2026 confirms Missan as a Solutions Partner for AI Business Solutions.

2025 awards

1

Best Enterprise IT Solution Provider of the Year

Reseller Middle East – Partner Excellence

2

CEO Business Maestro

Abu Amir, Founder & Group CEO

3

Innovative Tech Solutions Provider of the Year — UAE

World Business Outlook Awards

4

Outstanding Leadership in IT & Cloud Services — UAE

World Business Outlook Awards



The Missan team at Make it in the Emirates 2026, ADNEC Abu Dhabi.

Partnerships you can verify.

Formal partnership tiers, not reseller listings. Certificates and letters are available on request for vendor registration.



AI Business Solutions

MICROSOFT

Solutions Partner — AI Business Solutions

Microsoft's letter of 31 July 2026 confirms Missan as a Solutions Partner for AI Business Solutions, among the first Microsoft partners globally to hold the designation.

MICROSOFT

Cloud Solution Provider

Microsoft 365, licensing, identity and cloud support bought and supported through Missan.

SANGFOR

Gold Partner

Next-generation firewalls, endpoint security, hyper-converged infrastructure and private cloud.

WINDREAM

Exclusive Middle East Partner

Enterprise content and document management, records control and compliance-as-a-service.

Also a 3CX Partner for business communications and AI receptionist solutions.



CLIENTS

Organisations that let us name them.

We name a client only with their written permission. Many of our 5,000+ clients since 2004 prefer not to be named, and we respect that.

ILLUMIN8
Technology

Spatial
Aerospace & composites


Industrial supply

Indemnity
Insurance


Machinery & equipment

Millennium
Retail & fashion

Dicetek
IT consulting

Full names: ILLUMIN8 • Spatial Composite Solutions • Industrial Material Supply (IMS) • Indemnity Insurance Brokers • Al Borj Machinery • Millennium Fashions • Dicetek.

4.5 

from 199 Google reviews. Read them at source:
search “Missan Global Sharjah reviews”.

Published case studies

Read how we work with IMS and Indemnity Insurance Brokers, and more, at missanglobal.com/case-studies





LET'S TALK

Talk to the team that keeps UAE organisations running.

Start with a free IT health check, or book a 30-minute call with a senior member of the team.

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